



OUR HYGIENE AND SAFETY PROTOCOL COVID-19

"Your well-being and that of our employees is our priority"
We have strengthened our health protocol in accordance with the measures imposed to ensure your safety and that of our team.

PREVENTION AND EQUIPMENT

Designation a **health reference** to update all information provided by the government
A **hydro-alcoholic gel** terminal is **available at** the entrance and in the common areas
A **glass separation** is present in reception
All our **staff** are equipped with **masks**
Our **floor staff** is equipped with **gloves** and **gowns**
Our **team has been trained** to **master hygiene** measures, **cleaning, disinfection, barrier gestures,** behaviour in case of the appearance of signs suggestive of COVID and make sure to **wash hands regularly**
All of **each person's missions** have been **redesigned**
Full **cleaning** of all bedrooms, bathrooms and common areas **before reopening**

STRENGTHENING HYGIENE AND CLEANING MEASURES

Cleaning and disinfecting common areas several times a day (handles, elevator buttons, banister...)
Aeration of common areas regularly
Disinfecting **room keys** after use
Each **room** is **blocked 24 hours** after a guest leaves and are fully **cleaned with high-pressure dry steam** killing germs at 120 degrees, and with recommended, eco-labelled, effective and more natural antiseptic products.
The **non-essential items** for your comfort **have been removed from** the room (pen, note pad, cushions and decorative plaids). The reception remain available for your comfort, please dial number 9.

SIMPLIFICATION OF OUR OFFER

Check-in: pre-registered, systematic disinfection after check-in
Breakfast: for a less interaction it will be **served in room** or **table service** (a number of guests are allowed to respect the distance)
Mini-Bar: to avoid manipulation as much as possible, the minibar offer will be **available on request** at the lobby
Press **service:** we offer you **Youboox** 24 hours after your departure
Check-out: sending your **bill by email, electronic payment** encouraged

Wearing a **mask** is **mandatory** when travelling around **the property**