

« Make your well-being and the well-being of our employees our priority »

We have reinforced our sanitary protocol for your safety and that of our team.

On this occasion, a **health referent** has been appointed to update all the information communicated by the government in order to guarantee your safety and that of our employees. This charter breaks down as follows:

Reinforcement of hygiene and cleaning measures :

- Cleaning and disinfection of common areas several times a day (handles, elevator knobs, stair railings...)
- All teams of our hotels have received training to master the appropriate hygiene and cleaning measures.
- Complete cleaning of all bedrooms, bathrooms and common areas before reopening.
- Cleaning and ventilation of common areas including handles, switches, elevator buttons, room keys between each guest passage.
- Each room is blocked 24 hours after a client's departure (whenever possible).
- Rooms will be thoroughly cleaned with the recommended antiseptic products after each departure.-Use of a high pressure dry steam cleaning system and eco-labeled products, efficient & more natural.

Prevention and equipment:

- A hydroalcoholic gel terminal is available at the entrance.
- Our staff is equipped with masks and hydroalcoholic gel, then gloves and gowns specifically for floor service. They have been trained in barrier gestures and make sure to wash their hands as regularly as possible after each contact.
- All the missions of each person have been rethought in compliance with the measures imposed.

Simplification of our offer:

- Check-in: pre-registration encouraged, systematic disinfection after check-in.
- Breakfast will be served in room or table service and not in the usual buffet style to avoid any interaction. A maximum number of guests is allowed in order to respect the distance.
- In order to avoid handling as much as possible, the minibar offer will be available on request at the reception.
- In order to ensure a press service, we will make Youboox available up to 24 hours after your departure.
- Check-out: sending of invoice by email, electronic payment encouraged.

Our team is trained on what to do if signs of COVID appear in order to ensure the safety of our clients within the facility.

L'EQUIPE DU CLOS MEDICIS

HÔTEL LE CLOS MEDICIS